

### Give your science a voice: good practices for communicating effectively

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### Who am I?

PhD in Physics (2012, ULisbon)

Master in Science Communication (2015, New Univ Lisbon)

2016-2021: Responsible for Communication Office of cE3c

August 2021 - present: Communication and Image Unit of Ciências ULisboa

<u>Until recently (2020 – 2023)</u>: Vice-President SciComPt Network

## Why communicate science?

### Why communicate science?



Engaging with non-specialist audiences makes you look at your work from a different perspective



Scientists who engage with society perform better academically (Jensen et al., Science and Public Policy, 2008)



Potentially increase attention towards your research – *Altmetrics* 



Social responsibility? ©

9 out of 10 european citizens (86%) think that the overall influence of science & technology on society is positive [1]



33% of european citizens affirm being interested in new scientific discoveries and technological developments [1]



**43%** of the worldwide population states trusting 'a lot' in science [2]



[2] Wellcome Global Monitor 2020











What

Facts, data ...

So what?

Consequences of those results

Information



Knowing your audience, using right language, structuring content...

## What about obstacles or difficulties to communicate science?



### How to start?

#### **Define your message**

What do I want to communicate? What are the main points?

#### **Define your audience**

Who needs to know about this? Why should they care?

#### How will I communicate?

Will I use slides? Video? Social media? If yes, which one(s)? Will I reach out to journalists?

## General public... does not exist

## General public... exists!...

## General public... is a Schrodinger cat

Teresa Firmino dixit



"You can know the name of a bird in all languages of the world, but when you're finished, you'll know absolutely nothing about the bird. So let's look at the bird and see what it's doing – that's what counts. I learned very early the difference between knowing the name of something and knowing something."

Richard P. Feynman

### Let's talk about language

#### Jargon is useful – but **only if your audience is familiar with it**

Prepare: make a list of technical terms that you usually use and think how you can translate them to that particular audience

#### Scientific jargon not only makes it more difficult to process information, but also makes people lose interest in science

(Schulman et al, Journal of Language and Social Psychology, 2020)



### Engage your audience

Don't be condescending

Also: don't extrapolate

Use **examples** & tailor them according to the audience

Avoid the curse of knowledge

Words can be false friends, i.e. have  $\neq$  meanings

**Prioritize your info** 



### Talking about comparisons...

#### Asteroid Half the Size of a Giraffe Hits Iceland 2 Hours After Astronomers Spotted Space Rock

Tiffany Winfrey Mar 14, 2022 11:14 PM EDT

#### 





#### Laura Bassett 🤣 @LEBassett

Surely there's an easier way to describe this thing's size

Daily Mail Online ② @MailOnline · 7h Asteroid half the size of a giraffe strikes Earth off the coast of Iceland trib.al/ aAcXJVb

2:26 PM  $\cdot$  14 Mar 22  $\cdot$  Twitter for iPhone

#### Is "half a giraffe" a good unit of measurement for asteroids?

On Afternoons with Sonya Feldhoff

#### The Measure of Things

https://www.themeasureofthings.com/

### The importance of *telling a story*

Create a structure around ONE key message

Instead of a list of facts:



Tell a story, engage (several possible structures):

What we know

What we don't know: What we found out define the problem and what that means

Based on the And-But-Therefore structure (Randy Olson)

Let's practice: Half-life your message!



<u>5min</u>: Individually, brainstorm your topic.

Then: a few volunteers will perform the Half-life your message exercise



## Science in the news media





### ~56 000 scientists

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### ~10 science journalists

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DGEEC/ME-MCTES, PORDATA

Wp

#### SCIENTIFIC AMERICAN<sub>®</sub>





## **Science**Daily

Your source for the latest research news









Pass notes In a galaxy far, far away? The supermassive black hole wandering through space

US astrophysicists have located a travelling black hole that is sucking in matter as it goes. Should we be worried?

"Perseverance" pousa em Marte sem problemas. "Olá mundo. O meu primeiro olhar à minha casa"

por RTP

() () 😂 🖬 🖻

atualizado 18 Fevereiro 2021, 23:30



A primeira imagem de Marte captada pelo rover da NASA Perseverance NASA



#### This planet morphed from one type to another - and formed a second atmosphere

By Ashley Strickland, CNN () Updated 1133 GMT (1933 HKT) March 12, 2021



Photos: Weird and wonderful planets beyond our solar system



ASTRONOMIA

Em 2020, um número recorde de asteróides passou "perto" da Terra

Filipa Almeida Mendes 14:11

#### GENÉTICA

#### Todos no planeta (afinal) temos um pouco de neandertal

Pela primeira vez, conseguiu-se observar de forma consistente ADN neandertal em populações africanas.

#### Teresa Sofia Serafim

1 de Fevereiro de 2020, 7:15

A Receber notificações



#### 'Rarest of the rare' dinosaur fossil found brooding on its eggs

By Laura Geggel - Editor 2 hours ago

Dinosaur embryos were even preserved in the eggs.

#### f 💙 🔕 🗧 🖗 🍞 🗘



An oviraptorid dinosaur broods on its blue-green eggs with its mate nearby in what is now the Jiangxi Province of southern China. (Image credit: Zhao Chuang)

#### ARQUEOLOGIA

#### Neandertais e Homo sapiens da Europa trocavam saberes há 46 mil anos

Estudo publicado na 'Nature' mostra relações entre os dois grupos de hominídeos, com base em escavações realizadas na caverna Bacho Kiro, na Bulgária

#### PALEONTOLOGIA

#### Novo dinossauro de Portugal era um "caçador da Lusitânia"

O dinossauro carnívoro *Lusovenator santosi* inclui no nome uma referência à Lusitânia, a província mais ocidental do império romano, e a José Joaquim dos Santos, paleontólogo amador tem encontrado diversos fósseis na região Oeste de Portugal. Trata-se de uma espécie e de um género novos para a ciência.

#### Teresa Firmino

13 de Julho de 2020, 16:40

A Receber notificações



Ilustração científica do Lusovenator santosi CARLOS DE MIGUEL CHAVES

#### World

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Why do wombats poop cubes? Scientists may finally have the answer By Amy Woodyatt, CNN () Updated 1153 GMT (1953 HKT) January 29, 2021



The common wombat (Vombatus ursinus), also known as the coarse-haired or bare-nosed wombat, poops cube-shaped feces.



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The bizarre link between bird migration and quantum physics



The bizarre (and pretty gross) science of whale vomit

#### For Constipated Scorpions, Females Suffer Reproductively. Males, Not So Much.

After the arachnids drop their tails, poop backs up until it kills them, but before that it can affect pregnancy



By Bradley Allf SMITHSONIANMAG.COM MARCH 1, 2021



#### High-fat diets linked to liver cancer

Wednesday, 17 March, 2021

Normal, non-cancerous liver tissue can act like tumour tissue when exposed to a diet high in fat, linking diet and obesity to the development of liver cancer.

That's according to a new international study, published in



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the journal *Cancer Research* and led by Professor Sarah-Maria Fendt and her team at the VIB-KU Leuven Center for Cancer Biology.

#### **MEDICALNEWSTODAY**

#### Q

### Quitting smoking may improve mental well-being



Written by <u>Jennifer Huizen</u> on March 14, 2021 — <u>Fact checked</u> by Hilary Guite, FFPH, MRCGP

## Coffee Drinking Tied to Lower Risk of Heart Failure

An innovative study that examined hundreds of factors linked to heart failure found one dietary factor that may lower risk: drinking coffee.





By Nicholas Bakalar

Feb. 18, 2021

Scientific papers vs news stories

**Scientific** papers

#### News stories: Crucial info at the beginning



### Scientific papers vs news stories

#### Published: 27 February 1997

#### Viable offspring derived from fetal and adult mammalian cells

I. Wilmut, A. E. Schnieke, J. McWhir, A. J. Kind & K. H. S. Campbell

<u>Nature</u> 385, 810–813 (1997) Cite this article 21k Accesses 3495 Citations 541 Altmetric Metrics

In <u>Erratum</u> to this article was published on 13 March 1997

#### Abstract

Fertilization of mammalian eggs is followed by successive cell divisions and progressive differentiation, first into the early embryo and subsequently into all of the cell types that make up the adult animal. Transfer of a single nucleus at a specific stage of development, to an enucleated unfertilized egg, provided an opportunity to investigate whether cellular differentiation to that stage involved irreversible genetic modification. The first offspring to develop from a differentiated cell were born after nuclear transfer from an embryo-derived cell line that had been induced to become quiescent<sup>1</sup>. Using the same procedure, we now report the birth of live lambs from three new cell populations established from adult mammary gland, fetus and embryo. The fact that a lamb was derived from an adult cell confirms that differentiation of that cell did not involve the irreversible modification of genetic material required for development to term. The birth of lambs from differentiated fetal and adult cells also reinforces previous speculation<sup>1,2</sup> that by inducing donor cells to become quiescent it will be possible to obtain normal development from a wide variety of differentiated cells.

The New York Times

#### SCIENTIST REPORTS FIRST CLONING EVER OF ADULT MAMMAL

 $\stackrel{\text{\tiny Constraint}}{=} \text{Give this article} \quad (\clubsuit) \quad (\Box)$ 

By Gina Kolata Feb. 23, 1997

> In a feat that may be the one bit of genetic engineering that has been anticipated and dreaded more than any other, r<u>esearchers in</u> <u>Britain are reporting that they have cloned an adult mammal for</u> the first time.

The group, led by Dr. Ian Wilmut, a 52-year-old embryologist at the Roslin Institute in Edinburgh, created a lamb using DNA from an adult sheep. The achievement shocked leading researchers who had said it could not be done. The researchers had assumed that the DNA of adult cells would not act like the DNA formed when a sperm's genes first mingle with those of an egg.

Press Officers should be contacted as soon as the paper is accepted

PRs have a fundamental and delicate role in the communication between academia & media and in news construction



#### Content

#### Format

### Timing & Target

#### In inverted pyramid:

### Press Release Draft



#### Results

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// Title: brief, clear, true

// Lead – 5 Ws

// Summary of the main results

// Quotes from one/two scientists

// Summary of how the results were
obtained

// Study limitations/Give context

// Financing sources

// Contacts: researcher & Press Officer

// Link/Pdf of the scientific paper

#### Language



Use examples, metaphors, comparisons – but don't be condescending

Avoid jargon and explain that which is essential to use Prepare: do a list of technical terms that you usually use and think how you can 'translate' it to more accessible language

Beware of words with different meanings to different audiences

#### Format

### Press Release Draft



#### Results

The ST-AFG Measure Annual Annual Annual Annual Statement (Constitution), search 18, To Disayone, ST-STA Mean or annual National and ST-AFG Annual ST-AFG Annual Annual Annual Annual Annual Annual Annual Annual Annual National Annual National Annual National Annual Annual

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About I page

Multimedia: good quality images, video and/or audio, with captions and credits

Contacts of the researcher and the Press Officer

Beware of embargo!

#### Timing & target

### Press Release Draft



#### Results

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#### Sent in the morning

Avoid sending on the beginning or end of the week. BUT: send it when it is news

Targetted sending: different topics are of interest to different journalists

#### Last but not least

### Press Release Draft



#### Results

The ST-AFG Measure Annual Annual Annual Annual Statement (Constitution), search 18, To Disayone, ST-STA Mean or annual National and ST-AFG Annual ST-AFG Annual Annual Annual Annual Annual Annual Annual Annual Annual National Annual National Annual National Annual Annual

Work with your Press Officer, not 'against' him/her

PRs can contribute to sensationalism, beware of unconscious inaccuracies

Don't hype your science

If possible, 2 weeks to work on the press release

If the topics of the PR envolves several institutions: coordinate efforts. Some scientific journals also have Communication Teams

If you're the contact person, make sure to be available

Internationally:





### What might a journalist ask?

How did you get involved in this project?

What did you find?

Why is this important?

Did you encounter any surprises along the way?

Were there any unexpected hurdles?

What are the next steps for this research?

Are there any specific questions or criticisms others might have about these findings?

### What might a journalist ask?

How might I sum up these results in just one or two sentences?

Is there anything I haven't asked that you would like to add?

What do you personally find most exciting or important about these results?

Can you provide some context to help me understand these findings? How do they fit in with other recent results?

For field studies: Describe what you saw during the fieldwork.

### Interested in science writing?

The story behind the best science stories

#### The Journalist's Resource

Informing the news

"In an era where facts are under assault, this book is especially welcome." - Jacque Remarganski, Pulitier Price winning Journalist and officer of Nieman Storyboard

### THE CRAFT OF SCIENCE WRITING

Selections from The Open Notebook

EDITED BY SIRI CARPENTER



# What to do when a journalist calls?

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Who is the journalist? What medium do they represent?

Why is the journalist calling?

When, where and how do they want to interview you? On the phone or in person? What is the format? [Radio,TV, online, etc]

Will it be live? Or taped and edited?

What is the deadline? <u>Ask for preparation time</u> (even is just 10min) and say you will call back. And <u>use</u> that time

### Craft your message

What are your three main messages? Stick to them

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Establish the 5W's + 1H
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Know what you want – and DON'T want – to say. And know **how** you want to say it: *soundbites* 

Zoom out, look at the bigger picture

Human angle of the research: is there any story related with this work that desserves to be told?

### During the interview

#### Repeating

Go back to your key messages often, say the name of your discovery seveal times.

#### Flagging

Help the audience recall your message by emphasizing it:

The take-home message is... The most important thing to remember is...



#### **Counting down**

Say how many points you would like to highlight and explain them one by one:

There are three factors..; the first one...

#### Bridging

Go from where you are to where you want to go:

I'm not sure about that; what I do know is...

That's an interesting question, for which we don't have answer yet; but we do know that...

#### Checklist for scientists: communicating science to the public



Jacopo Pasotti, Idla Mannino, Alessandra Fornetti (Venice International University)

- **1.** Are you allocating enough *time* for preparation and improving your communication skills?
- 2. Do you know who your *audience* is?
- **3.** Have you identified the key *messages* to deliver and kept the focus on them?
- **4.** Are you *framing the message* so that it sparks curiosity and is compelling to the public?
- **5.** Are you *linking to current facts* or events?
- 6. Are you communicating something that you also care about?
- **7.** Are you *telling stories* or just delivering a list of facts or numbers?

- Are you using *a simple explanation*, can it be understood by the public?
- **9.** Are you using **short sentences**?
- **10.** Have you strategically planned ways to open *a dialogue and interact* with your audience?
- **11.** Are you carefully thinking about how to *keep your delivery or writing lively* and monitoring the public's reaction?
- **12.** Have you set out strategies to **deal** with scepticism or distrust?
- **13.** Have you *practiced* your communication with non-experts?
- **14.** Are you in touch with your *communication (or press) officers*?



The above checklist developed within the H2020 QUEST project supports scientists in delivering their message and fine-tuning their communication skills to the public. It is the result of several focus groups and interviews with both scientists working in different fields and trainers experienced in science communication. The checklist also draws from the literature review of published studies on scientists' perception and from available guidelines on science communication. Some of the points in the checklist apply in specific contexts and not in others: scientists are encouraged to go through the list and choose those elements that apply to their circumstances.

#### Last but not least, if you'd like to share with your students:

cE3c Advanced Courses 2023/2024



Science and the Media – bringing together scientists, journalists and society

Taught by: Marta Daniela Santos | Janeiro 15 – 19, 2024 @ FCUL

#### January 15-19, 2024

Free of charge for PhD students Ciências ULisboa

// Introduction to science communication

// Social media for scientists

// Scientists and journalists, science journalism



## Thank you

Science Communication Office

Communication and Image Unit

